

HEALTHCARE LOGISTICS

Pharmaceuticals & Medical Equipment



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Speedy and safe delivery of materials is key for uninterrupted operations at our facilities and the team at XSCALE has been an indispensable partner helping us ensure we consistently stay on top of our targets. They are cold chain professionals well-versed in handling complex life science shipments, managing strict time and temperature requirements and quickly responding to emerging situations.

MUNIRA KARIEVA

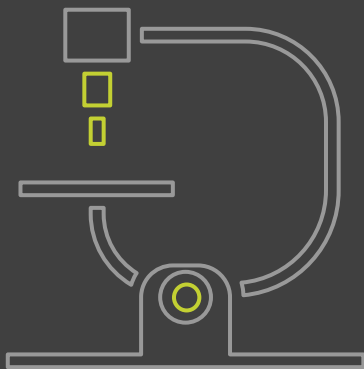
Supply Chain Manager | Jurabek Laboratories

PHARMACEUTICALS

Handling & forwarding sensitive life-science shipments requires knowledge, precision and dedication. Over the years, our team has accumulated know-how and expertise in handling pharmaceuticals with various transport modes, honing our skills and perfecting our operational procedures. The stakes could not be higher when you are in charge of delivering a life-saving vaccine - from appropriate labeling, maintaining required temperature range to keeping delivery deadlines - every step you take could make a difference between life and death.

MEDICAL EQUIPMENT

Be it an imaging or diagnostic equipment or surgical tools, transportation of high-value and sensitive medical equipment and devices require special knowledge and skill set. Our team of specialists is well-trained in the handling and transport of medical equipment of any make, size or complexity. We understand the unique importance placed on timeliness, security, and reliability in this field and our processes meet and often exceed the requirements of ISO 9001:2015.



GLOBAL NETWORK

Our offices in Singapore, Tashkent and London support our global AOG operations. Through our membership in Aviation Logistics 365 and AOG Freight 247 networks, we bring together world-class resources, technical capabilities and expertise that customers require for time-critical shipments.

QUALITY ASSURANCE

We adhere to the requirements of ISO 9001:2015 to give our customers a combination of speed, quality and coordination that delivering aerospace parts requires. Any deviations from our standard processes are immediately recorded and acted upon based on our CAPA procedures.

RISK MANAGEMENT

We run a risk management framework that applies to our entire business. It is supported by our Risk Management Policy and Risk Register, updated and communicated to our staff on a regular basis. On top of that, we hold a forwarder's liability insurance that covers common risk areas in the supply chain.

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