

AEROSPACE LOGISTICS

Keeping Aircraft in the Air



@xscalesg





We use the services of XSCALE for movement of our aircraft engines and spare parts to/from sites in the US, UK and Singapore for regular maintenance and in AOG situations. They have demonstrated excellent problem-solving skills and an intricate technical knowledge required for safe and timely movement of aircraft parts around the globe, clearly establishing themselves as a top AOG forwarder in the market.

AZIZ SAFIULLIN

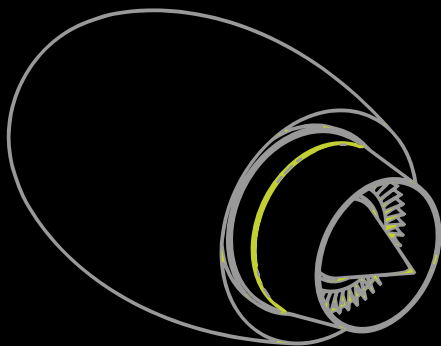
First Deputy Chairman | Uzbekistan Airways

AEROSPACE LOGISTICS

We work with major air carriers, MRO companies and aerospace manufacturers to move aircraft engines and spare parts to different parts of the globe. Our extensive experience and rigorous operational processes for handling aircraft parts have propelled us to the forefront of aerospace logistics. No matter what we are dealing with - an AOG case or routine maintenance - we treat your valuable assets with the care, urgency and priority that they deserve. Our IATA-trained professionals can handle engines, landing gear or anything in between.

AOG SUPPORT 24/7

As an aerospace specialist forwarder, we play a crucial role in ensuring that airlines remain on top of their maintenance deadlines and there are no disruptions to passenger or cargo flight schedule. When an aircraft is grounded for any reason, we understand the clock is ticking and every hour means lost revenue for the carrier. Our AOG support team is on standby 24/7: we work around the clock to deliver your critical spare parts where you need them, when you need them, in order for your aircraft to return back into service.



GLOBAL NETWORK

Our offices in Singapore, Tashkent and Dubai support our global AOG operations. Through our membership in Aviation Logistics 365 and AOG Freight 247 networks, we bring together world-class resources, technical capabilities and expertise that customers require for time-critical shipments.

QUALITY ASSURANCE

We adhere to the requirements of ISO 9001:2015 to give our customers a combination of speed, quality and coordination that delivering aerospace parts requires. Any deviations from our standard processes are immediately recorded and acted upon based on our CAPA procedures.

RISK MANAGEMENT

We run a risk management framework that applies to our entire business. It is supported by our Risk Management Policy and Risk Register, updated and communicated to our staff on a regular basis. On top of that, we hold a forwarder's liability insurance that covers common risk areas in the supply chain.

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